

Cancellation terms for party of 8 people or more:

Note: This only concerns party of 8 - 15 people.

When you make a reservation with us you accept following cancellation terms:

- In case of cancellation for the entire booking later then one week before the visiting date, 50% of the value will be charged.
- In case of cancellation for the entire booking less than 48 hour before the visiting date or with no-show, 100% of the value will be charged.

The value considers the food that have been pre-ordered for the party. At your visiting date will you be charged equate with how many you have booked for, regardless number of guests at the time. Changes in you booking should be informed to us at the latest 48 hour before your visit.

Note: This only concerns party of 16 people or more.

Free cancellation up to 4 weeks before arrival date.

- Cancellations made later than 4 weeks before arrival are charged with 25%.
 - 3 weeks before arrival are charged with 50%.
 - 2 weeks before arrival are charged with 75%.
 - 1 week before arrival, 100% of the order value will be charged.

In case of cancellation of a part of the arrangement, compensation will be calculated for the cancelled part as stated above.

On the date of the visit, you will be charged equal to how many people you have booked for, regardless of the number of visitors. We must be informed of any changes to the number of people or anything else in your booking no later than 48 hours before the visit date.

Cancellation is only done by email at info@fiskekrogen.se.

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